

Hepatitis C Patient Programs

Facts

- 130–150 million people globally have chronic hepatitis C infection.*
- A significant number of those who are chronically infected will develop liver cirrhosis or liver cancer.*
- Approximately 500,000 people die each year from hepatitis C-related liver diseases.*
- Antiviral medicines can cure approximately 90% of persons with hepatitis C infection, thereby reducing the risk of death from liver cancer and cirrhosis, but access to diagnosis and treatment is low.*

*World Health Organization, Fact Sheet No 164, Updated July 2015



HELP DURING YOUR TIME OF NEED

PAF is a non-profit organization whose professional staff provides support to patients, caregivers and providers who are dealing with insurance and health care obstacles associated with the management and treatment of life-threatening, chronic or debilitating diseases including Hepatitis C. All services are provided free of charge to benefit the patient.

PERSONALIZED CASE MANAGEMENT

The *Hepatitis C CareLine* provides individualized, sustained assistance to patients diagnosed with Hepatitis C. The CareLine Case Managers provide help to patients across the country to resolve health care access and insurance issues, at no charge to the patient.

- **Toll Free Support at 800-532-5274** The CareLine offers support to patients Monday through Thursday from 8:30 AM 8:00 PM ET and Friday from 8:30 AM to 7:00 PM ET. Bi-lingual assistance is available to aid Spanish and other non-English speaking callers.
- **By Website** Details and examples of specific services offered by CareLine staff can be found at our website at hepatitisc.pafcareline.org/.

CO-PAYMENT SUPPORT

Sometimes the insurance co-payments associated with picking up a Hepatitis C medication prescription can place significant financial burden on patients and strain their family budget.

The **Co-Pay Relief (CPR)** program offers patients direct financial assistance to reduce that burden and help patients better afford their prescribed treatment and medications. Patients are approved for a 12 month period and can reapply if necessary.

- **By Website** Hepatitis C Co-Pay Relief Fund details and application documents can be found at www.copays.org/diseases/hepatitis-c
- By Phone at 866-512-3861 Application specialists are available live Monday to Friday, 8:30 AM to 5:00 PM ET to speak to patients and help guide through the application process.
- **Providers & Pharmacies** Medical practices and pharmacies may also initiate an application on behalf a patient and help guide financial support for Hepatitis C medications using the phone 866-512-3861 or through the website.