**Patient Programs for HIV, AIDS and Prevention**

**Facts**

- More than 1.2 million people over the age of 13 in the US are living with HIV infection.¹
- About 1 in 4 new HIV infections is among youth ages 13-24.¹
- Unlike some other viruses, the human body cannot get rid of HIV. That means that once you have HIV, you have it for life. No safe and effective cure currently exists.
- AIDS is the final disease stage of HIV infection, but with proper treatment not all HIV infections develop into AIDS or late stage disease.
- Prevention medications can help reduce the risk of HIV infection as part of a comprehensive HIV prevention strategy in adults at high risk of exposure.

**HELP DURING YOUR TIME OF NEED**

PAF is a non-profit organization whose professional staff provides support to patients, caregivers and providers who are dealing with insurance and health care obstacles associated with the management and treatment of life-threatening, chronic or debilitating diseases including those with HIV infection, an AIDS diagnosis or are being treated with an HIV prevention medication. All services are provided free of charge to benefit the patient.

**PERSONALIZED CASE MANAGEMENT**

The HIV, AIDS, & Prevention CareLine provides individualized, sustained assistance to patients diagnosed with HIV, AIDS or are currently being treated with a medication to prevent HIV infection. The CareLine Case Managers provide help to patients across the country to resolve health care access and insurance issues.

- Navigate through the reimbursement system, including initial interpretation of the patient's benefit language, denial paperwork & appeals.
- Provide assistance with health insurance eligibility and enrollment, including Marketplace, Medicaid, or Medicare plans.
- Provide referrals and linkage to appropriate local, state and national educational and financial resources.
- Provide case management services to uninsured patients, ensuring access to care and enrollment into Medicaid and/or charity care programs.
- Educate and assist implementing strategies that may prevent future cost of living or medical debt crisis, including enrollment in SSI and SSDI programs.

**Access Help** through toll-free phone at 800-532-5274, Monday - Thursday from 8:30 AM - 8:00 PM ET, Friday from 8:30 AM to 7:00 PM ET or direct website at [https://hivoraids.pafcareline.org](https://hivoraids.pafcareline.org).

**CO-PAYMENT SUPPORT**

The Co-Pay Relief program offers insured patients up to $5,000 per year of direct financial assistance to reduce that burden and help patients better afford their prescribed medications. Patients are approved for a 12 month period and can reapply in future years if necessary.

**Apply for Help** Co-Pay Relief fund details and application documents can be found at [www.copays.org/diseases/hiv-aids-and-prevention](http://www.copays.org/diseases/hiv-aids-and-prevention) or by calling toll-free 866-512-3861.

**Providers & Pharmacies** may initiate an application and submit payment requests on behalf of a patient via phone 866-512-3861 or through the [www.copays.org](http://www.copays.org) website.

¹ Statistics from AIDS.gov aids.gov/hiv-aids-basics/hiv-aids-101/statistics/